

Candidate Name: _____

Date: _____

Interviewer Name: _____

Position Applied For: _____

Interview Questions:

1. What stressed you out the most at your last job?

2. If a Guest yelled at you for a mistake that another server made, how would you handle this?

3. Tell me about a time when it was hard for you to be on time and how you handled it.

4. Give me an example when you had to hear some constructive criticism from your supervisor. What was the criticism, do you feel it was justified, and what steps did you take to improve the situation?

5. Tell me about the biggest mistake you've made in any job. How did you handle it, what was the outcome, and what did you learn from the situation?

6. Tell me about the best team you've worked on, the worst team you've worked on, and what was the difference between the two teams?

7. Greet me as if I were a Guest walking through the door.

8. What would you do if you could tell a Guest was upset, but you didn't know why.

9. What was the last disagreement you had with a co-worker, and how was it resolved?

10. Describe a situation at work when you felt overwhelmed. What was the situation and how did you handle it?

11. Have you ever been fired from a job before? If yes, what were the circumstances?

12. What does being a team player mean to you?

13. What does hospitality mean to you?

14. What do you need out of a job to make you happy?

15. What questions do you have for me?